

Summer 2026

Chrysalis

Moat

MORGAN
SINDALL
PROPERTY SERVICESems
management services

Your Stanhope

A hello from Bev, your Senior Hub Officer!



It's been a busy and exciting time recently at the Hub. We've brought back our Stay and Play toddler group into the Hub, giving parents and carers the chance to get to know each other better, while their little ones enjoy outdoor play in our garden.

We've enjoyed family activities during the school holidays too, including our recent 'Love Where You Live' event, and of course our regular drop-in sessions, youth activities and Ladies' Arts and Crafts that continue to bring people together every week. I'm also incredibly proud of our volunteers who have worked so hard to create a fantastic Craft Fair.

Looking ahead, we've got an exciting summer programme for our younger residents and families, which we'll be launching at our Summer Fair on Saturday 11 July. Make sure you pop the date in your diary – there'll be free food, activities for all ages, entertainment from Simia Circus and a welcoming space to relax and spend time with family and friends. We'd love to see you there!

If you haven't visited the Hub recently, why not come along? There's always a friendly welcome, a listening ear, support when you need it and opportunities to get involved.

This is your Community Hub, and there's a place for everyone here. Turn to page 3 to find out what's on at the Hub.

Moat foundation

If you're new to Stanhope or we've not met before, I'm Bev and I've been part of the Hub for more than six years. Alongside the Moat Foundation team, we help run activities and support for children, young people, families and adults across our community.



Need to report a repair?



If something in your home or communal areas needs fixing, we're here to help.

Ashford Borough Council tenants

Your repairs are carried out by Morgan Sindall Property Services – this includes heating, hot water, electricals, damp and mould, pest control.

Moat residents

Your repairs are managed by our interim repairs partner Mears and supporting contractors.

How to report a repair

To report a repair let us know via the contact details below – or you can visit us at the Stanhope office.



Our Stanhope office opening times:

- Monday 10am – 2pm
- Wednesday 10am – 2pm
- Friday 10am – 2pm

☎ 0300 323 0011
(for Moat residents)

☎ 01233 647396
(For Ashford Borough
Council tenants)

✉ Stanhopecustomer@
moat.co.uk

🌐 moat.co.uk

🌐 moat.co.uk/mymoat

Community spirit shines at Stanhope

A big thank you to everyone who joined us at our Love Where You Live event in May.

The sun was shining, the atmosphere was fantastic, and it was great to spend time with residents, local partners and the wider community.

We kicked the day off with some refreshments, before heading out together to do a community litter pick. It was brilliant to see so many people getting involved, especially our younger residents, who worked hard helping to tidy up Stanhope. We even added a scavenger hunt along the way, with prizes for some of our keenest explorers.

The children also enjoyed planting sunflowers with Andrew, our Neighbourhoods Response Officer, learning a little more about nature and getting their gardens summer ready.



Felicity White
Moat Foundation Officer



We were joined by some of our community partners and local organisations including The Window Company, Mears, Ashford Borough Council, Kent Family Hubs and our Neighbourhoods team, who spent time chatting with residents and getting involved in the day's activities. Carissa, a Stanhope resident and regular event attendee, summed up the spirit of the day perfectly:



Even Rosie the dog joined in the fun!

“ We come to these events for the people, the friendships we've made along the way and bringing the community together. Plus, the kids absolutely love it! ”



Carissa
Stanhope resident



Moat Foundation team with representatives from Ashford Borough Council, Kent County Council and The Window Company.

The event was a great reminder of what makes Stanhope special – people coming together and taking pride in where they live. We're already looking forward to our Stanhope Summer Fair and hope to see lots of you there!

“ It's really important to meet with residents in a relaxed environment to understand what matters to them and if there is anything that the council can do to help. These events are also a great opportunity for us to build trust and connections. ”

Kirsty Gaunt, Ashford Borough Council

what's on?



All activities are FREE!

There's nothing better than seeing people of all ages coming together to enjoy their community. All our activities are free and there's no need to book - simply pop by and we'll welcome you in!



Beverley Wood

Moat Foundation Hub Officer

at your Stanhope Community Hub

Everyone is welcome at the Hub. Pop in for a chat, get to know your neighbours, and enjoy your community.

Contact Bev for more info:

✉ beverley.wood@moat.co.uk

☎ 07742 886 563

Mondays

Ladies' Arts and Crafts Group
9.30am - 11.30am

Get creative, enjoy a chat, and meet new people in a friendly setting.



Housing and Income drop-in

12pm - 3pm

NEW

New drop-in session starting 6 July. Get help and advice on housing, rent, repairs or any concerns you may have about your tenancy.



Thursdays

Community Morning
10am - 12pm

New to the area? Drop in for a chat, a coffee, or a relaxed game of pool.

Stanhope Community Food Larder

12pm - 1pm

Having trouble finding money for groceries? We've free food essentials to help - no booking required.



Youth Club

4pm - 5.30pm

(14-17 years old)

Enjoy games, music, and good company in our games shed.



Bev Wood and Sarah Knowler, Neighbourhood Services Manager

Fridays

Stay and Play toddler group
12pm - 2pm

Perfect for parents and carers.



Youth Club

4pm - 5pm (5-11 years old)

5pm - 6pm (11-13 years old)

Get stuck into crafts, snack making, pool, table football and music - a great way to start the weekend.



Summer Holiday programme

20 July to 14 August

Drop-in sessions for young people plus a weekly family activity. Full programme of activities will be available from Saturday 11 July at the Summer Fair. For more info pop into the Hub.



Stanhope Community Summer Fair 2026

Saturday 11 July 12–3pm

Free for all
Stanhope residents

Join us for a fun-filled, free day out for the whole family!

Moat Foundation warmly invites you to our annual Community Summer Fair.



What's on:

- Free food and ice cream
- Live music
- Inflatable assault course
- Simia circus workshops
- 5-a-side football competition
- Under 5s play area
- Glitter tattoos
- Guess the teddy's name
- Balloon modelling.

Plus:

- Partnership Village – advice and support for the local community
- Craft items for sale
- Community craft project to get involved in.



For more information contact
Beverley Wood:

✉ beverley.wood@moat.co.uk

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