

Your Pollards Hill

Local update for residents

Hello from Chris

It was fantastic to meet so many of you on Tuesday 23 June at our Pollards Hill Community Partnership Day and our annual Big Door Knock.

Thank you to everyone who took the time to have a chat with us, share feedback and meet the teams working in your neighbourhood. One thing that came through clearly in our conversations is people care deeply about this community and want to see it continue to be a safe, clean and welcoming place to live.

Whether you spoke about community safety, estate services, anti-social behaviour, youth activities or the local environment, you've helped us better understand what life is really like living in Pollards Hill.



Chris Simmons

Head of Neighbourhoods
for London and Sussex



And the feedback you've shared with us is already helping to inform our neighbourhood priorities, strengthen partnership working with local organisations and guide future improvements across the estate.

After the community event and Big Door Knock visits, Sian Foley, our Neighbourhood Operations Manager, and I, joined local councillors, Cllrs Whelton and Rodrigues, for a walk around the estate. This gave us an opportunity to discuss our local priorities including improving your outdoor spaces and tackling fly tipping and abandoned vehicles. We also spoke about some of the challenges facing the neighbourhood including parking, crime and anti-social behaviour. Together we identified areas where we can work more closely together to deliver positive change.

We'll be sharing more details about this in our next edition of Your Pollards Hill.

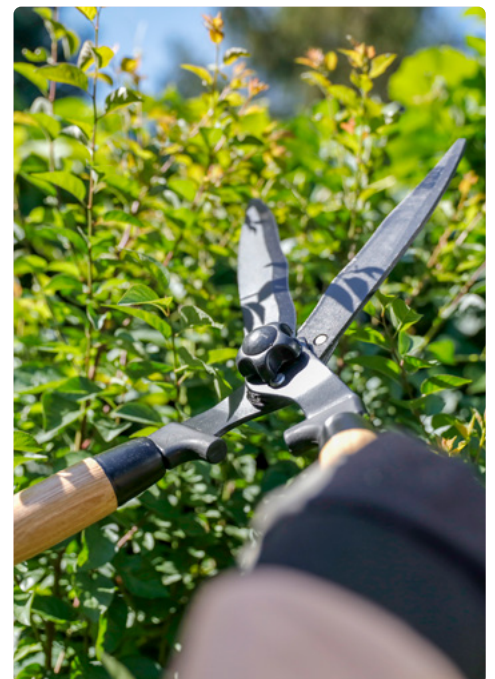
Introducing Groundscape our new grounds maintenance team



We know that clean, well-maintained outdoor spaces make a real difference to your neighbourhood. That's why we're pleased to welcome Groundscapes as our new grounds maintenance partner.

As of 1 August, Groundscapes are now responsible for looking after all the green spaces across Pollards Hill. Working alongside our cleaning contractor, Cleanscapes, they'll help keep your communal outside spaces tidy and looking their best.

Thank you to everyone who took part in the process of selecting our new contractor. We'll continue to work closely with Groundscapes and listen to your feedback as they settle into the new service.



Pollards Hill Community Partnership Day



Sian Foley

Neighbourhood
Operations Manager

A big thank you to everyone who joined us for our Pollards Hill Community Partnership Day on Tuesday 23 June.

The event brought residents, local organisations and community services together for a day of conversation, support and practical action. Held on Donnelly Green, it gave residents the chance to speak directly with the teams and organisations who work across the neighbourhood, to share what's important to them, and get advice on a range of local issues.

We were joined by partners including Merton Council, the Metropolitan Police, London Fire Brigade, Safer Merton, Moat Foundation, Merton Connected, youth services, community groups and specialist support organisations. Throughout the day, residents spoke with teams about community safety, anti-social behaviour, environmental concerns, wellbeing services, youth activities and support available in the local area.



The event also formed part of our annual Big Door Knock, with colleagues across Moat visiting residents to hear about what's working well, what isn't, and where we can do better. The feedback from these conversations will help shape our neighbourhood priorities, strengthen partnership working and inform future improvements across the estate.

These discussions are just the start. Over the coming months, we'll continue working with residents, councillors and local partners to drive improvements across the estate. We'll keep you updated on progress, including the improvements that you can expect to see with Groundscape, our new grounds maintenance partner.



“ Thank you to every customer and partner who joined us to share their experiences. It's clear that we all care deeply about creating a safe, pleasant and thriving Pollards Hill, and we'll continue to work together to achieve this.

**Chris Simmons, Head of Neighbourhoods
for London and Sussex**





The Wellbeing Studio is a friendly community space at the heart of Pollards Hill, offering free activities, advice and support for residents. There's always a warm welcome, a listening ear, support when you need it and opportunities to get involved.



Say hello to your Wellbeing Studio team!



Meet Graham
Senior Moat
Foundation Officer

Hi, I'm Graham. Along with Saera and the team, I help run the Wellbeing Studio. Our weekly Wednesday community drop-in is a great place to meet neighbours, make new friends and find practical support when you need it.

Join us every Wednesday from 10am to 12.30pm. Enjoy a cuppa, a chat and the chance to take part in activities or speak to specialist support services.



Meet Kirstie
Benefits and Income
Maximisation Officer

Hi, I'm Kirstie. If you're worried about money, benefits or managing your finances, I'm here to help with free and confidential advice.

You can find me at the Wednesday community drop-in. I can help answer any questions you have about benefits, budgeting, debt referrals or accessing additional support. Come along for a chat and a cuppa – no appointment needed.



Meet Hayley
Community
Health Worker

Hi, I'm Hayley. I can help you access health and wellbeing support, including advice, referrals and information about local health services.

Whether you're looking for support for yourself or a family member, I'm here to point you in the right direction.



Meet Danila
Community
Changemaker Manager

Hi, I'm Danila. I can help you join one of our We R Pollards groups.

If you're a beginner or have years of experience to share, I can help you with our community gardening, sewing workshop, Men's Shed or Action group.

More than just a drop-in

If you haven't visited the Wellbeing Studio recently, why not come along? There's always something happening. Regular activities include:

- **Arts, crafts and jigsaws.**
- **Monthly visits from specialist partners offering support with employment, domestic abuse, physical health and mental wellbeing.**

This is your community space, and there's a place for everyone – whether you'd like to learn a new skill, make new friends or get some extra support, we'd love to see you! Turn to page 4 to find out what's on at the Studio.



What's On

**Wellbeing
Studio.**

Pollards Hill



A friendly and welcoming space where you can meet new people, learn new skills and access support in your local community.

Tuesdays

Nourish & Flourish

9.30am – 12.30pm

Health and nutrition advice for women.

Contact Amy to book your place.

Wednesdays

Community drop-in

10am – 12.30pm

Activities and financial support.

No need to book.

Community Gardening

10am – 12.30pm

Join the team to grow our beautiful garden.

No booking required.

Wednesdays

Ready Steady Cook

11am – 2pm

Learn to cook healthy meals on a budget.

Contact Graham to book your place.

We R Pollards activities

2pm – 4pm

Sewing Group for experienced and beginners.

Men's Shed is a friendly, supportive space for men to talk and share experiences.

No booking required.



Fridays (term-time only)



Yoga

Women's yoga 10am – 11.15am

Men's yoga 11.30am – 1pm

Discover the physical and mental wellbeing benefits of yoga in a safe and welcoming environment. New course starting this September – limited spaces.

Contact Amy to book your place.

Contact us

Graham Weston, Senior Moat Foundation Officer

wellbeingstudio@moat.co.uk

☎ 07731 343732

Saera, PHCC Support Officer

☎ 07783 878371

Hayley, Community Health Worker

☎ 07483 903102

Amy, Wellbeing Partner

☎ 07818 117872

The Wellbeing Studio will be closed Monday 17 to Monday 24 August

What's On at Pollards Hill

Thanks to funding from the Pollards Hill Community Committee (PHCC), local partners offer a variety of free activities for residents of all ages to enjoy. Take a look at what's on and join in.

Basketball

For young people aged 11 to 16. Weekly sessions at the Harris Academy gym, including coaching, training and tournaments for boys and girls.

swrcic@gmail.com

Raising Stars Football

For young people aged 8 to 14. Training sessions on the Harris Academy astro pitch and recreation ground, with coaching, mentoring and tournaments for boys and girls.

gabrielnipah@yahoo.co.uk

Youth Outreach Team

The team works with young people and families to provide support, guidance and reassurance. Available on local streets every Monday, Wednesday and Thursday (3.30pm – 6pm) and on alternate Saturdays (1pm – 3pm).

detached@merton.gov.uk

Pollards Hill Library activities

A variety of evening, weekend and school holiday activities, including reading challenges and special events.

Call: 020 8274 5741

Hadley Road Community Allotment

Whether you're a beginner or an experienced gardener, you're welcome to get involved in the community allotment.

hadleyroadcommunityallotment@yahoo.com

Free Maths and English tutoring

Saturday morning sessions at Pollards Hill Library for primary school-aged children. Very limited spaces available. Commitment to a full term is required.

Call: 07927 770 962

Contact us

☎ 0300 323 0011

✉ customer@moat.co.uk

✱ moat.co.uk

moat.co.uk

Moat

Moat Homes Limited is a charitable housing association. Information correct as at August 2026
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